

<b>Meeting:</b>	<b>Health and social care overview and scrutiny committee</b>
<b>Meeting date:</b>	<b>12 December 2016</b>
<b>Title of report:</b>	<b>Wye Valley NHS Trust Care Quality Commission (CQC) inspection</b>
<b>Report by:</b>	<b>Interim chief nurse (NHS Herefordshire Clinical Commissioning Group)</b>

## **Classification**

Open

## **Key Decision**

This is not an executive decision

## **Wards Affected**

Countywide

## **Purpose**

To review the performance of Wye Valley NHS Trust (WVT) in the light of the recent Care Quality Commission (CQC) re-inspection.

## **Recommendation(s)**

**THAT:**

- (a) the performance of Wye Valley NHS Trust be reviewed;**
- (b) the committee makes recommendations to the trust and to commissioners regarding further improvements required in relation to performance; and**
- (c) any items for further attention be identified for addition to the committee's work programme.**

## **Key considerations**

- 1 The CQC undertook an announced inspection of services provided by WVT at the County Hospital site from 5 to 8 July 2016 and unannounced inspections on 11, 17 and 18 July 2016. Community services were not inspected at this time. The report was published on 3 November 2016, and can be found on the CQC website: [http://www.cqc.org.uk/sites/default/files/new\\_reports/AAAF7512.pdf](http://www.cqc.org.uk/sites/default/files/new_reports/AAAF7512.pdf)

- 2 Overall, the CQC rated WVT as requires improvement, which is an improvement on the previous rating of inadequate.
- 3 Three of the five domains: safe, effective and well led were judged as requiring improvement. WVT was rated as inadequate for being responsive as patients were unable to access all services in a timely way for initial assessments, diagnoses and/or treatment.
- 4 WVT was given a rating of good for the caring domain. Patients were treated with kindness, dignity and respect and were provided the appropriate emotional support.
- 5 As a result of the improved outcome of the inspection, NHS Improvement (NHSI) has removed WVT from special measures.
- 6 The trust must ensure that all risks identified during the inspection are on the risk register and appropriate mitigating actions are taken. WVT is developing an improvement plan to address this.
- 7 The CCG has worked with NHSI, WVT's regulator, to monitor and gain assurance on the improvements required from the previous inspection. Arrangements are being made for ongoing assurance of the trust's improvement plan.

## **Community impact**

- 8 The CQC report has noted the improved quality and safety of care at WVT, which is of importance to local people who use services. However, people sometimes have to wait longer for treatment than they should expect.
- 9 The community has an opportunity to exercise choice when making appointments for planned care.

## **Equality duty**

- 10 The CCG ensures that its key programmes of work undertake an Equality Impact Assessment and it also adheres to the NHS Equality Development Scheme, designed to ensure it pays due regard to the public sector equality standard and improved outcomes for vulnerable groups. This will include undertaking reviews on any proposed de-commissioning or disinvestment decisions.

## **Financial implications**

- 11 There are no financial implications arising from this paper.

## **Legal implications**

- 12 The ability for the committee to review and scrutinise any matter relating to the planning, provision and operation of the health service in its area is derived from the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013. Following the review and scrutiny of this report the committee can make reports and recommendations to WVT. It can also request a response from WVT in writing within 28 days.

## **Risk management**

- 13 Mitigation actions for the risks identified during the inspection will be monitored through WVT's improvement plan.

## **Appendices**

Appendix a - Presentation (to follow)

## **Background papers**

None identified.